

NORWICH SKI CLUB POLICIES

1. Membership: Membership is limited to dues paying members. Membership entitles individuals to the benefits provided by the Club. The Board of Directors has the authority to deny or suspend membership or to limit the number of members in the Club.

- Memberships are restricted to persons 18 years and older. Individuals under the age of 18 may join the Club through a family membership. Family members under the age of 18 may not make reservations for ski trips or other ski related activities without an adult sponsor. Parents or guardians are responsible for minor children during Club events.
- A family membership includes adult members (spouses/partners) or an adult member and any children (21 years of age and under) living in the same household. Children can be direct family members or minors under the guardianship of the adult member(s) living in the same household
- Memberships are restricted to individuals living in Eastern Connecticut (towns bordering on the Connecticut River and east, and Rhode Island)

2. Dues: Dues for individual and family memberships are set at the discretion of the Board of Directors each year.

3. Guests: Members are entitled to reserve one seat for their personal guest. Families may reserve for no more than two guests. Guests are expected to exhibit the same standards of behavior as Club members. Those guests who do not, will not be invited back on future Club activities.

4. Trip Reservations: Club members can reserve seats on day trips **six weeks** prior to the scheduled date of the event or at the time the trip flyer is released. Based on the contact information reflected on the flyer, a phone call, email to the Club or on-line signups will temporarily hold a seat(s). After acknowledgement of space availability by the Club, receipt of the payment for the bus/lift ticket by the due date specified on the trip flyer will reserve a seat(s). You will lose your reservation if your payment is not received by the due date. Until one week prior to the scheduled date of the event, members are entitled to reserve one seat for their personal guest (two guests for family memberships). However, after one week prior to the event, the trip will be open to additional guests if the trip is not sold out. Members and guests can also use any pre purchased lift tickets or passes on club trips. So, for day trips, only a bus fee payment is required if you possess a bulk ticket or EPIC/IKON pass. For weekend or other trips, instructions for trip reservations will be specified on the flyer.

5. Refunds

Members/guests will receive refunds/credit for the trip payment dependent upon applicable refund policies of the trip destination and any associated transportation fees/costs. For day trips, refunds/credit (in full) will be provided if a cancellation occurs 10 or more days prior to the trip date. If a cancellation occurs after 10 days prior, refunds/credit (in full) are contingent upon the resale of the seat. If this condition is not met, the members/guests will forfeit their entire payment. If a cancellation occurs on or after 2 days prior to the trip date or there is a 'No Show' on the morning of the trip, the members/guests will forfeit the entire payment. There will be no penalties due to cancellations if the member/guest finds their own replacement. Refunds for the weekend or other trips will be specified on the flyer. Unless it is a hardship, **the Club will retain all refunds until the end of the season.** There are also some club benefits

where a credit is provided but must be used during the current ski season or it will be lost. No refunds.

6. Departure Times: Departure time is set forth on the trip flyer as "SHARP." There are no refunds for being tardy.

7. Equipment in Bus Bays: All equipment that is stowed in the bus bays during a Club event will be packed in bags. No loose equipment will be placed separately in the bays. Snowboards do not need to be in a bag.

8. Ski Boots and Coolers on Bus: Ski boots must be stowed in the bus bays. No boots will be allowed in the passenger/seating area. Coolers larger than 14"x 14" x 11" will not be allowed on the bus and must be placed in the bays.

9. COVID: The Norwich Ski Club will follow CDC, DPH, transportation, and resort guidelines. Members should not attend club trips if they are ill, have or have been tested positive or have been exposed to anyone with COVID.

10. Cross Country Skiing: Given the availability of facilities and adequate snow conditions, all Club ski trips will attempt to include opportunities for cross country skiing.

11. Trip Cancellation: All deposits are refundable in the event of a trip cancellation. Members and guests will be informed of the cancellation by email or telephone as soon as the determination to cancel a trip is made. Depending on snow conditions, cross-country skiing may be canceled for a day trip. Affected members will be notified four days prior to the scheduled departure. If these members decline transfer to a downhill activity, they can be credited with a full refund at this time.

13. Suspension: A member may be suspended for the following:

- Behaving in a fashion which affects safety or shows a lack of responsibility while participating in any club activity.
- Showing a lack of courtesy towards club officials, trip leaders, other members, transportation or ski resort personnel.
- Violating Norwich Ski Club (NSC) or Connecticut Ski Council (CSC) policies

Suspended members may receive a full or partial refund of membership dues at the discretion of the Board of Directors.

14. Medical Emergencies: If a member or guest is injured during the day of a Club event, it is the responsibility of the individual to notify the trip leader and to seek medical attention.

15. Smoking, Consumption of Alcohol and Drugs: The Club maintains a non-smoking policy during those periods when members are together (e.g. bus transportation, dinner after skiing). In addition, alcoholic consumption by minors or any drug and alcohol abuse by any individual attending Club activities is prohibited and will result in disciplinary action (refer to policies 1, 4, & 13).

16. Club Duties: The Club will be responsible to maintain a member organization and to provide trip services relating to participation in winter sport activities. Additional member benefits will be provided at the discretion of the Board of Directors.

17. Club Liability: Members or guests participating in any club activity do so at their own risk.

18. Connecticut Ski Council (CSC) Bulk Sale Ticket Vouchers and Awareness Days

Discounts

CSC Bulk Ticket Vouchers are redeemable for any time during the active season and available for use only to members of the Norwich Ski Club. CSC Bulk or any other discount tickets or passes can be used on a scheduled Norwich Ski Club trips as reflected in policy 4. To use CSC Bulk Tickets or to participate in other CSC discount programs, requires you to present your membership card identifying you as an NSC member at the participating ski area. It is recommended that you call ahead to the participating ski area prior to departure to get any details. CSC policies strictly forbid the sale of Bulk Sale or Awareness Day lift tickets or vouchers to non-CSC affiliated ski club members. Violation of these policies will result in a loss of privileges and/or suspension from the Norwich Ski Club (refer to policies 1, 4, & 13).

19. Connecticut Ski Council (CSC) Bulk Sale Ticket Returns

CSC Bulk Ticket returns are done during the month of April. The member is responsible for returning the tickets to the Bulk Ticket Return Coordinator in order to receive credit for those tickets. Members are advised that they may not receive credit for all tickets returned as the return policy of the mountains is that they only will take back a certain percentage of tickets which is based on the number of tickets in total that was purchased from each mountain. The member is responsible for maintaining a record of their returned ticket credit/voucher. These credit vouchers can only be used to purchase tickets the following year from the same mountain which you hold a credit voucher; it cannot be used to purchase tickets from other mountains. Bulk Ticket sales are held each year around September and all request forms must be turned in by the stated due date. Emails from the club will be sent to members regarding the bulk ticket sale beginning in September. Members are responsible for placing their order and utilizing their credit, the bulk ticket coordinator and the Norwich Ski Club are not to be held responsible for this process. Any credit vouchers not utilized by a member by the bulk ticket sales due date will forfeit their credit to the Norwich Ski club to use as they see fit. Once the bulk ticket sales are closed, no other orders will be accepted.

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